Solutions II Application Services Catalog

Version 3.5
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Introduction
This catalog provides an overview of Solutions II Services Portfolio outlining the benefits that are delivered to our clients.

Since 1992, Solutions II has delivered outstanding services to our clients using our services methodology. We maintain numerous vendor certifications coupled with hands-on experience which allows us to design, deploy, document and manage those multi-vendor environments.

Overview
Solutions II is nationally recognized for world-class innovation in security, virtualization, business continuance, infrastructure, cloud as well as professional and managed services. We tailor solutions for the marketplace of General Business with specialized knowledge within the Public Safety and Gaming industries. Solutions II delivers comprehensive security solutions in vulnerability management, endpoint protection, event dashboards, firewall and other edge technologies. We empower enterprises to maintain an enhanced security posture, manage corporate risk, improve compliance, and attain proactive detection and prevention of security threats to their computing infrastructure, data, and applications.

Solutions II has partnered with clients since 1992 as an extension of their IT teams. Providing innovative services and solutions is continually intertwined with our corporate virtues of quality, integrity and passion to keep our clients “Performing Ahead of the Curve.”

Marketplace Overview

Gaming
Solutions II services IT within the gaming industry in stand-alone locations as well as establishments with dozens of locations across the United States. Our sales teams, project management resources and deployment engineers have elite expertise performing deployments in various gaming environments. This provides Solutions II’s clients with a superior experience since project resources have a thorough understanding of the gaming business and the applications that are in use in the industry.

Public Safety
Public safety organizations nationwide are faced numerous IT challenges. At the same time, budget constraints are limiting departments’ abilities to add IT staff. Solutions II currently services hundreds of Public Safety Organizations, with our clients protecting more 15 Million citizens, nationwide. Solutions II has proven experience in maintaining their critical systems 24/7.

General Business
Our goal is to understand what unique challenges you are facing and how to maximize IT to achieve your business goals. Our team has the ability to understand your business, what you’re trying to achieve and custom build solutions that we will guarantee.

No matter your industry or challenge, Solutions II is an extension of your IT team, delivering solutions with integrity, passion and quality!
Why Solutions II Services?

- **Depth of Experience and Expertise**
  Access to subject matter experts with 200+ technical certifications that design and deliver your solution.

- **Breadth of Services Suite**
  Network, security, cloud, virtualization, business continuance and data optimization combine make us a one-stop comprehensive Service Provider.

- **Reliability and Consistency Client Outcomes**
  Our goal is to build trust through a commitment to team, partnership and success by delivering projects on time and under budget.

- **Account Support Including Client Services Management**
  Clients consider us an extension of their team. We demonstrate teamwork through collaborative efforts like industry leading documentation, assessments, business impact analysis, on-time project management and quarterly business reviews.

- **Strategic Partnerships**
  Solutions II only partners with proven companies to ensure we deliver best-of-breed solutions that accomplish your IT and business goals.

Portfolio Offerings Across Multiple Platforms Whether “on prem” or “cloud based”:

- Architectural Services
- Professional Services
- Managed Services
- Security Services
- Cloud Services

INTEGRITY, PASSION AND QUALITY DELIVERED WITH EVERY I.T. PROJECT
Adaptable Data Center®

Data Center transformation to the Digital Enterprise demands next-generation innovation, unlocking value in legacy applications and assets all while seamlessly incorporating best-in-class technologies. The Adaptable Data Center® IS the proven roadmap to your Digital Enterprise!

Solutions II builds the roadmap and keystones of an agile data center to your desired business outcomes by:

- **Meet/Exceed Service Levels** – Enhancing the end user experience including response time, availability and reliability.
- **Agility and Scalability of the Environment** – Being prepared for the expected changes and flexible for the unexpected ones.
- **Security and Compliance** – Aligning the new Service Delivery Models with security and compliance.
- **Data Protection** – Protecting data and digital assets against loss or damage along with the ability to quickly recover.
- **Optimization of Spend** – Understand the cost of applications and services delivered to your end users with defined ‘cost to serve.’

The Adaptable Data Center® is the framework that guides IT’s move from the legacy operational “cost center” to an agile, strategic resource within the organization. Getting started couldn’t be easier – your current environment, your business objectives and our decades of expertise create a proven & uniquely tailored plan to meet your enterprise needs.

Today’s IT Management demands expertise in security, data protection, data integration, infrastructure, and CLOUD. It is difficult to accomplish ‘new IT things’ when you have to manage ‘old IT things.’ Solutions II has the key to solving that for your organization!

THE ADAPTABLE DATA CENTER®
AGILE, SCALABLE, PROTECTED, SECURE.
Services Summary

Since 1992, Solutions II has a proven track record of delivering outstanding services to our clients with our fully developed services methodology. Our services organization maintains numerous vendor certifications with hands-on experience that allows us to design, deploy, document and manage those complex multi-vendor environments.

- **Architecture**
  - Solution Design
  - Consulting Services
  - Assessments
  - Strategy & Optimization

- **Professional**
  - Data Center
  - Backup and Recovery
  - Assessments
  - Implementation / Migration
  - Staff Augmentation

- **Managed**
  - Data Center
  - Backup and Recovery
  - Network
  - Voice
  - Power (iOS and AIX)
  - Service Desk

- **Security**
  - Assessments
  - Risk & Compliance
  - Incident Response
  - Advisory
  - Managed Services

- **Cloud Hosting**
  - Architecture Assessment
  - Management Consulting
  - Design & Implementation
  - Public, Private, Hybrid
  - Storage

- **Other IT Services**
  - Power / iSeries Development
  - .NET Development
  - Microsoft Consulting Services
  - Post Warranty Maintenance

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**Breadth of Services Suite**

Solutions II is a one-stop comprehensive Service Provider. We have practice areas in networking, security and cloud, virtualization, business continuance and data optimization.

**Experience and Expertise**

Access to subject matter experts with 400+ technical certifications that design and deliver your solution.

**Reliability and Consistency**

Our goal is to build trust through a commitment to team, partnership and success by delivering projects on time and within budget.

**Account Support Including Client Account Management**

Our clients consider Solutions II an extension of their team. We demonstrate teamwork through collaborative efforts including industry-leading documentation, assessments, business impact analysis, on-time project management and more!
Application Services

Solutions II Application Developers deliver solutions with nearly 80 years of combined experience with technical skills to support legacy world-class standards as well as today’s innovation. Solutions II will help you enable your data center to adapt to the diversity of solutions through automation adhering to standards, security, and scalability to meet and exceed business goals. Solutions II developers also work closely with architects and engineers to bolster system performance, helping configure and tune hardware and network resources.

Power System / iSeries Development

Solutions II software developers provide modern approaches to legacy architecture with proven concepts and feature-rich tools. Native OS/400 commands and languages deliver the performance and reliability expected from IBM iron, and Solutions II developers use them as advantages to provide solutions and enhancements.

Having developed larger software packages to much smaller one-off solutions, even before OS/400 released, Solutions II developers not only know the environment, they know the environments from which it was born. Our developers interrupt RPG code in any flavor, and OS/400 commands are a matter-of-course.

Solutions II provides staff augmentation and skills transfer for clients faced with staffing attrition and loss of organizational support for their legacy Power solutions. Managed short-term, long-term and on-demand services are offered by Solutions II to align with their client’s needs and expectations.

Development Support Includes:

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<th>DDS</th>
<th>CLP, CLLE</th>
<th>QRY</th>
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<tr>
<td>JAVA</td>
<td>SQL</td>
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<td>SRVPGM, OPM, ILE</td>
<td>NETSVR</td>
<td>PASE</td>
<td>IFS</td>
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Applications / Solutions Include:

- Financial Accounting
- Retail Automation
- Sales Order / Purchasing
- Hospitality
- Check Guarantee
- Data Mirror / Journal Management
- Backup and Recovery Automation
- Escrow Accounting
- Newspaper Circulation
- Manufacturing / Distribution
- City / County Government Accounting
- TCP/IP Socket Interfaces
- Health Checks / Managed Services
- Data Translation and Transport Automation

Certified .NET Development

Solutions II offers clients direct support from skilled certified application developers to produce an array of on-premise or cloud solutions based on the power and stability of Microsoft .NET Frameworks and Visual Studio SDK extensions. We create solutions to exploit APIs exposed by applications. Client-Server, SOA, endpoint services and consumers are developed by Solutions II to specifications controlled by industry standards as well as client needs.

Having been MSDN members since the conception of Microsoft development tools, Solutions II developers have designed, developed and migrated countless solutions for Windows desktop as well as Windows server environments. Our clients are offered choices of cost-effective solutions with technology and language independence.
Development Support Includes:

- C#
- VB
- Javascript, VBScript
- HTML, DHTML
- MVC
- CSS

Applications / Solutions Include:

- Internet Hotel / Resort Booking
- Project Management
- User Interfaces
- Microsoft Office Automation
- Backup and Recovery Automation
- Time and Attendance Portal
- Construction Lien Automation
- GEO Tracking and Reporting
- Casino Player Rewards Kiosk
- Data Translation and Transport Automation

Data Transformation and Transport

Skilled developers at Solutions II provide our clients with information retrieval and portability options beyond the capabilities of out-of-box solutions. Businesses have grown their data to more massive scale, value their data as an essential asset and protect it as such. Solutions II developers understand database design and have the experience to safely extract, cleanse, summarize, translate and transport even the most sensitive information.

Data Formats Include:

- XML
- Json
- CSV
- SQL
- DB2
- Flat File