Performing Ahead of the Curve

Solutions II

Solutions II Managed Cloud Hosting Services Catalog

Version 3.5

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Introduction

This catalog provides an overview of Solutions II Services Portfolio outlining the benefits that are delivered to our clients.

Since 1992, Solutions II has delivered outstanding services to our clients using our services methodology. We maintain numerous vendor certifications coupled with hands-on experience which allows us to design, deploy, document and manage those multi-vendor environments.

Overview

Solutions II is nationally recognized for world-class innovation in security, virtualization, business continuance, infrastructure, cloud as well as professional and managed services. We tailor solutions for the marketplace of General Business with specialized knowledge within the Public Safety and Gaming industries. Solutions II delivers comprehensive security solutions in vulnerability management, endpoint protection, event dashboards, firewall and other edge technologies. We empower enterprises to maintain an enhanced security posture, manage corporate risk, improve compliance, and attain proactive detection and prevention of security threats to their computing infrastructure, data, and applications

Solutions II has partnered with clients since 1992 as an extension of their IT teams. Providing innovative services and solutions is continually intertwined with our corporate virtues of quality, integrity and passion to keep our clients "Performing Ahead of the Curve."

Marketplace Overview

Gaming

Solutions II services IT within the gaming industry in stand-alone locations as well as establishments with dozens of locations across the United States. Our sales teams, project management resources and deployment engineers have elite expertise performing deployments in various gaming environments. This provides Solutions II's clients with a superior experience since project resources have a thorough understanding of the gaming business and the applications that are in use in the industry.

Public Safety

Public safety organizations nationwide are faced numerous IT challenges. At the same time, budget constraints are limiting departments' abilities to add IT staff. Solutions II currently services hundreds of Public Safety Organizations, with our clients protecting more 15 Million citizens, nationwide. Solutions II has proven experience in maintaining their critical systems 24/7.

General Business

Our goal is to understand what unique challenges you are facing and how to maximize IT to achieve your business goals. Our team has the ability to understand your business, what you're trying to achieve and custom build solutions that we will guarantee.

No matter your industry or challenge, Solutions II is an extension of your IT team, delivering solutions with integry, passion and quality!

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Why Solutions II Services?

- *Depth of Experience and Expertise*
  Access to subject matter experts with 200+ technical certifications that design and deliver your solution.

- *Breadth of Services Suite*
  Network, security, cloud, virtualization, business continuance and data optimization combine make us a one-stop comprehensive Service Provider.

- *Reliability and Consistency Client Outcomes*
  Our goal is to build trust through a commitment to team, partnership and success by delivering projects on time and under budget.

- *Account Support Including Client Services Management*
  Clients consider us an extension of their team. We demonstrate teamwork through collaborative efforts like industry leading documentation, assessments, business impact analysis, on-time project management and quarterly business reviews.

- *Strategic Partnerships*
  Solutions II only partners with proven companies to ensure we deliver best-of-breed solutions that accomplish your IT and business goals.

Portfolio Offerings Across Multiple Platforms Whether "on prem" or "cloud based":

- Architectural Services
- Professional Services
- Managed Services
- Security Services
- Cloud Services

INTEGRITY, PASSION AND QUALITY DELIVERED WITH EVERY I.T. PROJECT

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Adaptable Data Center®

Data Center transformation to the Digital Enterprise demands next-generation innovation, unlocking value in legacy applications and assets all while seamlessly incorporating best-in-class technologies. **The Adaptable Data Center® IS the proven roadmap to your Digital Enterprise!**

Solutions II builds the roadmap and keystones of an agile data center to your desired business outcomes by:

- **Meet/Exceed Service Levels** – Enhancing the end user experience including response time, availability and reliability.
- **Agility and Scalability of the Environment** – Being prepared for the expected changes and flexible for the unexpected ones.
- **Security and Compliance** – Aligning the new Service Delivery Models with security and compliance.
- **Data Protection** – Protecting data and digital assets against loss or damage along with the ability to quickly recover.
- **Optimization of Spend** – Understand the cost of applications and services delivered to your end users with defined 'cost to serve.'

The Adaptable Data Center® is the framework that guides IT's move from the legacy operational "cost center" to an agile, strategic resource within the organization. **Getting started couldn't be easier** – your current environment, your business objectives and our decades of expertise create a proven & uniquely tailored plan to meet your enterprise needs.

Today's IT Management demands expertise in security, data protection, data integration, infrastructure, and CLOUD. It is difficult to accomplish 'new IT things' when you have to manage 'old IT things.' Solutions II has the key to solving that for your organization!

THE ADAPTABLE DATA CENTER®
AGILE, SCALABLE, PROTECTED, SECURE.

Services Summary

Since 1992, Solutions II has a proven track record of delivering outstanding services to our clients with our fully developed services methodology. Our services organization maintains numerous vendor certifications with hands-on experience that allows us to design, deploy, document and manage those complex multi-vendor environments.

Architecture
- Solution Design
- Consulting Services
- Assessments
- Strategy & Optimization

Professional
- Data Center
- Backup and Recovery
- Assessments
- Implementation / Migration
- Staff Augmentation

Managed
- Data Center
- Backup and Recovery
- Network
- Voice
- Power (IOS and AIX)
- Service Desk

Security
- Assessments
- Risk & Compliance
- Incident Response
- Advisory
- Managed Services

Cloud Hosting
- Architecture Assessment
- Management Consulting
- Design & Implementation
- Public, Private, Hybrid
- Storage

Other IT Services
- Power / iSeries Development
- .NET Development
- Microsoft Consulting Services
- Post Warranty Maintenance

With Service+, you can focus on what matters most, your business!

Provides secure monitoring and management of your entire IT infrastructure. The light is always on!

Imagine leaning on a team with over 25 years of experience when the going gets tough!

Our commitment to our clients is second to none. Your success is our success - a true partnership.

Breadth of Services Suite

Solutions II is a one-stop comprehensive Service Provider. We have practice areas in networking, security and cloud, virtualization, business continuance and data optimization.

Experience and Expertise

Access to subject matter experts with 400+ technical certifications that design and deliver your solution.

Reliability and Consistency

Our goal is to build trust through a commitment to team, partnership and success by delivering projects on time and within budget.

Account Support Including Client Account Management

Our clients consider Solutions II an extension of their team. We demonstrate teamwork through collaborative efforts including industry-leading documentation, assessments, business impact analysis, on-time project management and more!

Managed Cloud Hosting Services

Solutions II's Managed Cloud solutions offer many outstanding benefits such as scalability, affordability, security, flexibility, with multiple storage options. Depending what your specific needs are will dictate the solution you choose. Our cloud solutions are built to grow with you as your business needs require. We will right-size your environment for your current needs, but build in a way that your environment can easily scale and expand.

Public Cloud

Built for Ops, but tailored to developers. Our Managed Public Cloud for AWS or Azure combines the flexibility, scalability, and strength of these two leading public cloud platforms. It is critical to find the right managed services partner to optimize your managed public cloud environment while also providing the value of automation to your Dev teams. Our certified experts will design and build a highly-available, public cloud architecture specific to your application requirements and then monitor and adapt your environment as needs evolve.

Benefits / Highlights

- Architecture Design and Build of Environment
- Platform and Solution Component Monitoring and Pre-Built Monitoring Dashboards
- Patching Up to the OS Level
- File System Backup Monitoring and Management
- Application Monitoring and Detailed Configuration Catalog
- Application Level Backup/Recovery Monitoring and Management

Private Cloud

Private cloud solutions are a compelling choice for organizations that want to take advantage of its unlimited scalability and pooled computing resources. A Managed Private Cloud solution means we'll help you set up your infrastructure and keep it up to date, while always keeping it secure. Simplify your environment while speeding your ability to deploy new solutions, isolate your environment and protect your redundancy.

Benefits / Highlights

- Architecture Optimization
- Configuration Assistance
- Security and Scalability
- Proactive and Pre-Emptive Monitoring
- Managed Applications Administration
- 100% Power and Network Uptime Guarantee
- 30-minute Premium Hardware Replacement Guarantee

Secure Cloud

We offer a secure cloud service that meets the stringent requirements of the Federal Risk and Authorization Management Program (FedRAMP), developed by the Federal government to help protect information that is meant to be confidential and secure. The FedRAMP-compliant PaaS meets strict government requirements for cloud security and gives you the advantage when it comes to expanding your computing power and streamlining your IT process.

Benefits / Highlights

- Managed Support on the Entire Hosting Environment for Any Platform
- High-Performance Technologies that Meet Strict Government Cloud Service Requirements
- Managed Integration and Advanced Security Assessments
- Affordable and Customizable Solutions to Meet Specific Needs
- Multi- and Single-Tenant Environment Options

Hybrid Cloud

All our Hybrid Cloud solutions include the opportunity to utilize the three main forms of cloud/dedicated resources; hosted in our datacenter, in the Public Cloud (AWS/Azure) or On-Premise at the client. We can use any blend of the three to provide the right solution for your operations team. We constantly utilize industry leading tools to evaluate your current environment to determine where we can provide cost and performance gains in our solution offering.

Benefits / Highlights

- Highly Scalable and Customizable Environments
- Mix of Public and Private Cloud Resources
- Affordable Solutions with Optimized Performance
- Flexible Highly Available (HA) and Disaster Recovery (DR) Options

Cloud Storage

In shared multi-tenant environments, the lack of predictable performance of traditional storage presents one of the biggest barriers to delivering business-critical applications from a shared infrastructure. To meet growing performance needs, administrators are often forced to use large cache layers, tiered disk systems or massive amounts of disks in large arrays. Solution II offers a variety of predictable, architecture options to make it affordable to manage and operate at scale.

Highlights / Services Offered

- Scalable SSD – Increased Reliability, Consistency and Predictable Performance
- Direct Attached Storage – Scalable, Fast and Cost Effective
- Storage Area Network – Fully Customizable sSAN and dSAN
- Shared Network Attached Storage – Facilitate a Host of Applications

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